

March 17, 2020

COVID-19 Update

To: All Dobbin Representatives and Customers

Ladies and Gentlemen,

As the COVID-19 situation continues to evolve we wanted to let you know that Dobbin Sales is committed to the health and safety of our community, employees and partners.

We have limited those in our offices to core operational staff with all others working from home. We're following all directives from public health and government authority.

We have received notification from Sloan USA that they are suspending manufacturing operations, effective March 20th through April 5th. Our inventory capacity of Sloan product remains robust for the time being. Undoubtedly there will be some extended lead times for certain products over the coming weeks and months. As of this morning we have no indication from Chicago Faucet, EEMAX, Elkay, Guardian, Lawler or McGuire of similar interruptions, this also may change quickly.

Dobbin will continue to accept and ship orders as long as we are able to do so safely and within guidelines. Our team of representatives, partner agencies and customer service staff will work with your teams to fulfill orders and come up with alternative product solutions in the event of a backorder situation.

We are suspending all job site visits for warranty and technical service until further notice. If you need product support, please call your local Rep or our office at 1-800-565-8515. Our Customer Service group can support you via email at any time; info@dobbinsales.com.

Please feel free to call or email with any questions or concerns. We wish you good health and thank you for your continued support,

Sincerely,



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